How can I configure a custom tone for an alert?

Link: https://help.wextelematics.com/deep-dive/how-can-i-configure-a-custom-tone-for-an-alert/ Last Updated: July 27th, 2016

QUESTION:
I want to send a notification to a drivers' phones whenever they invoke a dangerous speeding violation, but I'm worried that the alert will tempt drivers to look at their phones while driving–especially while traveling at a high speed. Can I designate a custom sound for a speeding alert?

Yes...and no. Most smart phones *do* allow you to associate a unique SMS tone with a contact; however, you wouldn't be able to designate custom tones per alert *type* because all alerts come from the same number (477-477). In other words, if you associated an audio clip that said, "Slow down!" to 477-477, that audio clip would also play for any non-speeding related violation, such as idling.

Limitations aside, it's a **GREAT** idea to encourage drivers to associate a custom tone to this number. When drivers hear that tone, they can easily and immediately distinguish it from messages sent from other sources–especially in instances where drivers cannot safely *look* at their phone screens. You may even want to copy the steps below and include them in your driver policy. (The steps are designed for all phone types.)

To associate a custom tone to 477-477:

1. Open your Contacts list.
2. Tap to add a new contact with the following settings:
    - First Name: GPS Alert
    - Number: 474-477
    - Text Tone: Pick a custom tone.
3. Save the new contact.

The next time a message from 477-477 is received, the custom tone will start.

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