

Hierarchies are designed for organizations with 100+ vehicles (**Enterprise** feature). Hierarchies allow you to organize your fleet using multiple branches based on function, organizational structure, geographic region, or other customer-defined methodology. This level of organization through hierarchies provides the following benefits:

- **Scalable Administration** – Segment your account by different divisions within the organization.
- **Permission-Based User Access** – Allow division managers to administer their own vehicles, users, and drivers for certain nodes/branches and even manage the lower levels of the hierarchy structure itself.
- **Custom Reports** – Design reports that include/exclude/intersect multiple trees without having to manually create groups for every combination of interest.
- **Report Distribution and Alert Escalation** – Apply attributes to hierarchies to manage alerts, timezones, and scheduled report recipients.
- **Quick Queries** – More intuitively filter data on reports, maps, and dashlets by node/branch. (See below.)



Note. In order to use Hierarchy, your account must have the Manage Hierarchy item enabled in the **Menu Access List** (Account category). Additionally, different members in your organization can have different permissions to view and/or edit different branches within hierarchies. See **Hierarchy Access** to learn more.

Manage Hierarchies

UsersDriversVehiclesHierarchyRoutes

Hierarchies

Select the hierarchy you wish to edit

DivisionRefreshDelete

Create a New Hierarchy Tree

Item Types

Mark which type(s) of items to show in the Branches

DriversLandmarksUsersVehiclesShow all

Additional Hierarchy Options

Configure custom hierarchy report groups.

Manage Custom Metrics

Describe with attributes.

Branches

Create and edit logical groups in the hierarchy.

SearchClear

Division (3)

East (5)

North

Tempe

Casa Grande

Scottsdale

South

Chandler

West (6)

Glendale

Tuscon

Assigned Items

Objects associated with the selected branch

SearchClear

drivers

landmarks

users

vehicles

< Assign

Remove >

Unassigned Items

Objects that are not associated with any branch

SearchClear

drivers

landmarks

users

vehicles

Filters

Narrow the list of unassigned

Vehicle Group: Show all

Landmark Group: Show all

Polygons: 0 Clear Edit

Driver Group: Show all

Once one or more hierarchy trees are in place, users with permissions to see the branches can use them on reports, alerts, and more:

pingReportsCustomAccount

Activity

Activity Detail

Begin/End of Day

Drive Time Summary

Fleet Utilization

Fleet Hierarchy Rollup

Idle Time Summary

Idle Time Detail

Odd Hours

Diagnostic

Fuel Usage Detail

Fuel Usage Summary

Fleet Utilization Report

Report with utilization details.

Group/Vehicle

Division

Southwest

Division

North

Casa Grande

Scottsdale

South

Chandler

West

Closest To

Select Group: Division

Search Proximity: 25 Miles

Attributes: DivisionNorthCasa GrandeScottsdaleSouthChandlerWest

Closest To: Address - Vel

Address:

Get Closest

Create new Idle Time Alert

Vehicle Division

Alert Subject IDLE ALERT

Addresses Alert email address edit attributes

Notify Driver 15 min note: to current driver or the contact info for the vehicle

In-Cab Notify None Buzzer Light Output1

Idle Limit 45 min.base Division30 min.1st e.g.Tempe25 min.2nd e.g.Chandler15 min.3rd e.g.West

Alert will be sent once after this limit and not repeated

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