

Link: https://help.wextelematics.com/docs/eld-complete-driver-reference-guide/logging-in-to-the-tablet/ Last Updated: November 18th, 2022

Drivers will log into ELD Complete using their driver credentials at the beginning of their shift.



#### **Logging In**

Each driver using the system will have a unique login ID, which is linked to the driver's personal information (e.g. driver's license, etc.).

#### How to log in:

1. On the Login screen, enter your username and password and tap **Login**.



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		GPSINSIGHT**		ALL DOCUMENTS
	Username	ELD Complete		
	Password		0	
	English	Version 217		
		LOGIN		
		🔒 Change Password		
	$\triangleleft$	0		

#### **Login Notes**

- The login name and password are for the specific driver's use only and must not be shared with any other person and cannot be duplicated.
- If the driver changes carriers and is now driving for a different carrier, the login name, under certain circumstances, will remain the same and it is the driver's obligation to ask the home base carrier to update the carrier name and DOT number on the system.
- The driver is restricted to being logged on to only one ELD at any time. In order for the driver to log in on to a different mobile device, the driver must change to off-duty status and log out from the previous device.
- In the event, that a driver is still logged on an ELD, but the device ceased to function or gets lost, the driver must call the home base carrier and ask for his login name to be unlocked. The unlock process will change the driver's status to off-duty at the time the driver solicited the login unlock.

#### Selecting a Vehicle Profile (Assets)

#### To select an asset:

1. Tap Select Tractor or Select Trailer.



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Vehicle Profile				♀ ❤ 100% 🖬 10:04 AM
SELECT TRACT	DR		SELECT TRAIL	ER
Tractor Information:				
Tractor Number: 8496-06				
Tractor VIN: 2HGFC1E50JH708471				<u>/</u>
Tractor Registration State/Province: TX				
Trailer Information:				
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2. Select or search for an existing asset from the asset list.

Select Tractor	¢
Search Tractor	8
Tractor VR: CA367202012200000       Tractor Lic. plate: XY29876       XY2       Tractor Rejistration State/Province: AZ	0
Tractor Number: 80000 To Tractor VIN: 1C4HJWF00L213755 Tractor VIN: 1C4HJWF00L213755 Tractor Lic: plate: 80000 Tractor Registration State/Province: A2	0
Tractor Number: 8126-13 Tractor VIN: 1C4HJWF00EL213754 Tractor VIN: 1C4HJWF00EL213754 Tractor Registration State/Province: AZ	0
BACK	SAVE

Once you select a tractor or trailer from the downloaded list, the ELD will display the VIN number, license plate, and registration state on the list.

3. Tap Save.



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Select Tractor					Ð
8496					Q
Tractor VIN:         IIIII       Tractor Lic. plate:         IIIII       Tractor Registration State/Province: TX					0
Tractor Number: 8496-06 The Tractor VIN: Tractor Lic. plate: Tractor Registration State/Province: TX					۲
Tractor Number: 8496-01  VIN Tractor VIN:  Tractor Lic. plate:  Tractor Registration State/Province: TX					0
BACK				SAVE	
	$\bigtriangledown$	0			

4. Enter your vehicle's dashboard odometer value (twice) in order for the ELD to adjust discrepancies between the dashboard and engine odometer.

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		SELECT TRAILER			
				-	
	Confirmation (Miles)				
	30954				
	SAVE				
4	0				
		Confirmation (Miles) 30954 SAVE	SAVE	Confirmation (Miles) 30954	V 100% ■

The Diagnostic Screen appears.



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5. Scroll down on the Diagnostics screen and tap Run Diagnostic then tap Continue.



6. Tap OK to the Driver Configuration Change pop-up.



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7. Select an option from the Warning pop-up.

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$\equiv$ Hours Of Service								
KIF	RKRHOADES			D			Z	X
ON-DUTY	Warning	VING		Driven	13:17	14H	00:42	¥
SLEEPER	Do you want to certify are true and correct?	y that data entries	s and record of du CERTIFIED LAS HOUR	ty status for this period T 24 CERTIFIED OTHER DAYS	ycle (See reca			
YARD				00.31				
Possible violation i 14 Hrs ON-I	in 13h 17m Duty	00:39		7	OH 09:28			
NORMAL								
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The Home Screen appears.



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#### **Assumption of Unidentified Logs**

During the login process, you will be prompted to review the existing unidentified logs, if applicable.

1. From the prompt, if the unidentified logs do not belong to you, tap **SKIP**.



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Unidentified	Logs			V V 100% 11:01 A
	ASSL	JME UNIDENTIFIED LOG	S	
Status				D
Start Time				2022-11-16 07:52:12 PM (CST)
End Time	There are unlident! find here		and the lease 2	)22-11-16 07:56:26 PM (CST)
Time Elapsed	I here are unidentified log	s. Do you want to revi	ew the logs?	0h 4m
Status		L	SKIP REVIEW LOG	S D
Start Time				2022-11-16 08:18:14 PM (CST)
End Time				2022-11-16 08:20:45 PM (CST)
Time Elapsed				0h 2m
Status				
Start Time				2022-11-17 08:53:21 AM (CST)
Fod Time				- 2022 11 17 20:01:20 AM (CCT)

2. If some, or all, unidentified logs belong to you select **REVIEW LOGS**.

e		ASSUME UNIDENTIFIED L	OGS				
e							
e							
					2022-11-16 07:52:1	2 PM (CST	
	There are unidentified	logs Do you want to	review the	0.0052	022-11-16 07:56:2	6 PM (CS1	
osed	There are undertined	logs. Do you want to	review the	oys:		0h 4i	
			SKIP	REVIEW LOGS			
e					2022-11-16 08:18:1	4 PM (CST	
					2022-11-16 08:20:4	5 PM (CS1	)
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e					2022-11-17 08:53:2	1 AM (CS1	
e	4	0		п	2022-11-17 08:53:2	21 AM	ו (CST

3. Select the checkbox associated to the logs that belong to you and assume the logs by tapping ASSUME UNIDENTIFIED LOGS.



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Unidentified Logs		♥ ♥ 100% 🖥 11:02 AM
	ASSUME UNIDENTIFIED LOGS	
Status		D
Start Time		2022-11-16 07:52:12 PM (CST)
End Time		2022-11-16 07:56:26 PM (CST)
Time Elapsed		0h 4m
Status		D
Start Time		2022-11-16 08:18:14 PM (CST)
End Time		2022-11-16 08:20:45 PM (CST)
Time Elapsed		0h 2m
Status		D
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#### **Motor Carrier Suggestions**

For time to time, the carrier may suggest some changes to driver logs. Drivers are responsible for assuming or rejecting those suggestions.



Please make sure:

- You are not driving while attending to carrier-proposed log edits.
- You re-certify your ELD records if a carrier-proposed log edit is assumed.

#### To accept or reject carrier-proposed log changes:

- 1. Open the carrier-proposed edit message and select the logs you want to accept OR reject.
- 2. Select **REJECT** or **ACCEPT** to perform the desired action.

The action selected will be applied to the selected logs.



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#### **ELD General Messages and Notifications**

Some notifications are shown while logging in to the tablet. Some of them are errors, warnings, or specific information regarding an operational change. These are the most common notifications:

#### **During Log In**

- You are logged on a different device: A driver can only use credentials to log in to one ELD. The same driver account cannot be used on multiple ELDs. If you lost your ELD while authenticated, contact your company and ask them to Unlock your account. You will be able to log in after your account is unlocked.
- Wrong authentication: Make sure your Username and Password are correct. Also, make sure you have internet access and a good upload/download speed.
- **Downloading error:** Issue download shipments, events, violations, etc.,. Make sure you have internet access and good upload/download speed.