

PNP-3000 Series Not Responding - Pinhole Reset

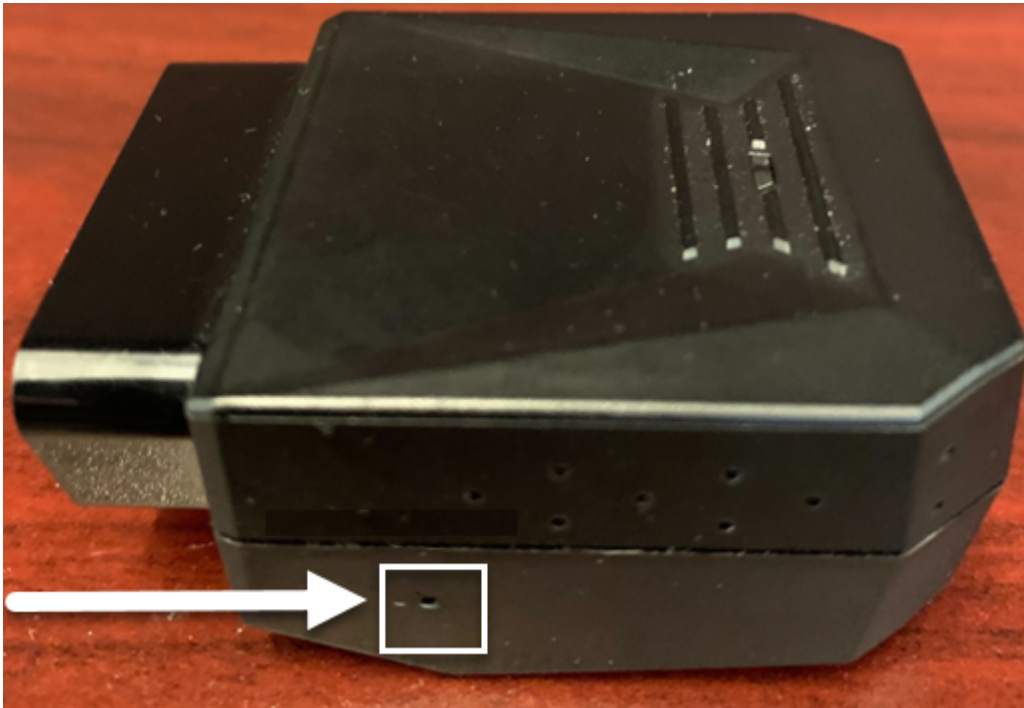
Link: <https://help.wextelematics.com/troubleshooting/pnp-3000-series-not-responding-pinhole-reset/> Last Updated: January 14th, 2026

Note. The PNP-3000 Series device has been discontinued as of January 2026.

If your PNP-3000 Series device is not working, please use the following troubleshooting steps to reset the pinhole.

PNP-3000 Series Pinhole Reset Procedure

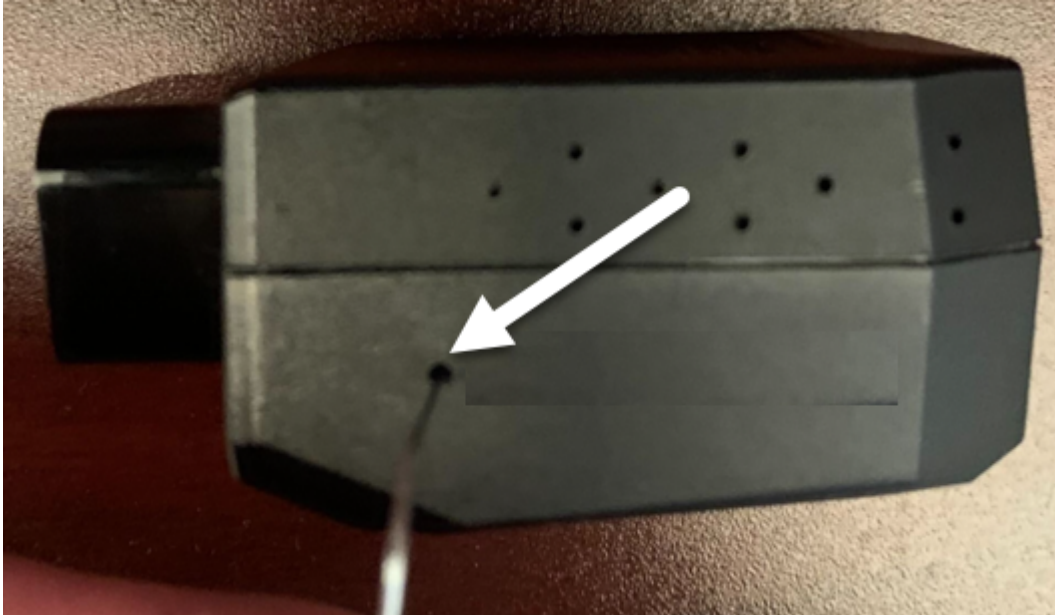
1. Find the device reset pinhole.



2. Insert a small, unfolded paperclip or similar object and push in until you feel or hear a click.

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3. Plug the device back into the OBD II port or the bypass cable.
4. Wait a few minutes and follow the [normal troubleshooting procedures](#).